Public Risk Management Association Core Competencies

Objective of the Core Competencies: To identify the skills and knowledge necessary for a public risk professional to administer the risk management function within a public entity. This skill set can assist with:

- Promoting professional development.
- Educating the organization's leadership.
- Determining PRIMA members' educational and training needs.

CORE COMPETENCY	SUBCATEGORY	KEY TOPICS (Including but not limited to:)
PUBLIC RISK MANAGEMENT SKILLS	Risk Management Process	*Traditional RM model (five step process), Enterprise risk management model (ERM)*
	Insurance Knowledge and Aptitude	*Policy language, underwriting, self-insurance, reinsurance, pooling, procurement*
	Claims Management	*Claims administration, litigation, subrogation, employee benefits and disability management, RMIS, TPA*
	Risk/Loss Control	*Safety, security, causation, inspections, health & wellness, reporting*
	Regulatory Compliance	*EPA, OSHA, NFPA, ERISA, COBRA, ADA, DOT, HIPAA, FEMA, EEOC, etc.*
	Emergency Preparedness	*Prevention, mitigation, response, education, training*
	Risk Financing	*Pooling, captives, self-insurance, risk transfer, actuarial analysis, benchmarking*
PUBLIC ADMIN/GENERAL BUSINESS SKILLS	Finance	*Investment, debt management, budgeting, accounting, cost allocation*
	Business Law	*Case law, torts, contracts, indemnification, employment law (ADA, FLMA, FLSA, EEOC, etc.)*
	Organizational (Business) Management	*Management, leadership, human resources, policy, procedures*
	Information Technology	*Computer literacy, data systems/management, cyber liability/crime, social media*
	Marketing	*Customer service, awareness, public relations*
	Communication Skills	*Business writing, public speaking*
	Ethics	*Professional conduct*
CRITICAL THINKING & INTER-PERSONAL SKILLS	Decision-Making	*Problem identification/solving*
	Strategic Planning/Management	*Policy-making, change/behavior management, goals*
	Emerging Trends	*Identification, response*
	Interpersonal Skills	*Listening, communicating, mentoring, negotiating, conflict resolution, diversity/inclusion, civility*
	Politics	*Coalition building, political process (formal), political awareness (informal)*

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