



PRIMA INSTITUTE 2023

October 16–20 // New Orleans, LA

SCHEDULE

	Monday–October 16	Tuesday–October 17	Wednesday–October 18	Thursday–October 19	Friday–October 20
PI 23:	100 Series	200 Series	200 Series	300 Series	300 Series
8:00 AM–8:30 AM	Welcome	Breakout/Q&A Session	Breakout/Q&A Session	Meet the Sponsors	PI 24 Planning
8:30 AM–9:45 AM	Rockets and Exploding Bombs: A Career in Risk Management Dean Coughenour	Building a Robust Risk Management Program Lori Gray and Carleen Patterson	Creating a Culture of Civility Michael Fann	The Key Components of a Successful Return-to-Work Program Tina D’Andrea and Tracie Lemus	Telematics Kristin Danner and Sherri Adams
9:45 AM–10:00 AM	Break	Break	Break	Break	Break
10:00 AM–11:15 AM	Insurance Policy Basics Scott Thomason	Special Events Amy Larson	Should We Do It? ERM and Decision Making Shannon Gunderman	Workers’ Compensation/ Liability Claims and the Benefits of Surveillance Ya’Sheaka Williams	Build Your Network, Leverage Relationships and Climb the Career Ladder Margaret Spence
11:15 AM–11:30 AM	Break	Break	Break	Break	Break
11:30 AM–12:30 PM	Claims Management 101: What Battles to Fight Patty Reinecke and Geoff Jones	Employment Law Update Liani Reeves and Jess Osbourne	Mental Health in the Workplace Terri Evans and Mark Morgan	Proactive Crisis Communication Jason Stoddard	Law Insurance Exposures and Controls Geoff Jones
12:30 PM– 1:30 PM	Lunch	Lunch	Lunch	Lunch	Lunch
1:30 PM–2:30 PM	Top 10 Things to Do in Your First Year of Risk Management Terri Evans and Amy Larson	Going the Distance: Fleet Management for Public Entities Tiffany Allen	7 Habits of Highly Effective Risk Managers: What Are They? Michael Fann	Total Cost of Risk: Understanding and Application Carleen Patterson and Sheri Swain	Police Body-Worn Camera as a Risk Management Tool David Weightman
2:30 PM–2:45 PM	Break	Break	Break	Break	Break
2:45 PM–3:45 PM	6 Personal Productivity Strategies to Pick Up the Pace Without Increasing Your Stress Randy Anderson	Broker RFP : What Your Broker Should Do for You Matt Simmons	Education and All Things Risk Dorothy Gjerdrum and John Chino	What to Look for in a Cyber Policy: Software Options to Make Our Jobs Easier Temo Garcia	State of the Market: Emerging Topics for 2024 and Beyond John Chino
3:45 PM–4:00 PM	Break	Break	Break	Break	Break
4:00 PM–4:30 PM	What Insurance Do You Want in Your Contracts? Courtney Ramirez	Do You Have the Talent for Tomorrow? Mark Pew	Narcam: Should its Use be Extended to Non-First Responders? Fernando Branco	Certificate of Insurance Management Shari Deutsch	End Early - No Session